

Access Statement for the Oakroyd

Introduction

Our Hotel is very near to the town centre of Hartlepool. We have 8 bedrooms over two floors and no ground floor bedrooms, therefore, unsuitable for wheelchair users.

Pre-Arrival

- we are located on Park Road off the A689.
- The town centre is approximately 5 minutes walk.
- Please let us know of an approximate time of arrival in advance
- The Railway Station is approximately 2 miles away and there are usually taxi's available outside.
- There are several local taxi firms and we can book them for you if needed.
- Our website www.theoakroyd.co.uk will provide pictures and any other information you may need about the services we provide.
- You can contact us by telephone, email or fax. Please see the contact information at the bottom of this page.

Arrival & Car Parking Facilities

- We have no 'off road' parking but you can park on the front or side of the hotel with a permit which we will provide
- To ensure that everything is ready for your arrival, we ask that guests do not arrive before 1.30pm, however, earlier arrival may be possible by arrangement
- We offer assistance with luggage

Main Entrance & Reception

- There is a small step just before the front door, half an inch and four inches wide.
- Please ring the door bell on the left hand side to gain access when you first arrive, in the unlikely event that there would be no answer, please use the intercom box on the right hand side of the door.

Public Areas - General (Internal)

- The entrance hall way leads into the bar immediately on the right hand side then the restaurant for breakfast and dinner slightly further up on the left
- There are 14 stairs up to the first floor and then another 3 after that leading to the first 4 bedrooms with a banister on the left hand side
- There are 13 stairs up to the second floor leading to the other 4 bedrooms with a banister on the left hand side. All stairs are carpeted
- The Oakroyd is centrally heated throughout but we regret that the temperature cannot be controlled in individual rooms

Public Areas - WC

- There is a communal bathroom on the first floor which includes a toilet and bath however, we regret that we do not have any ground floor facilities

Restaurant / Dining Room, Bar & Lounges, Take Away & Cafe

- Guests are welcome to use the bar and lounge
- The lounge has one 3 seater sofa and 2 chairs but higher stools are also available
- The lounge has a television with sky, a radio and CD player
- Breakfast and evening meals are served in the dining room
- Both the lounge and dining room are carpeted throughout

Laundry

- Laundry will be done on request for a small charge

Shop

- Not Available

Leisure Facilities

- Not Available

Outdoor Facilities

- Not Available

Conference & Meeting Rooms, Banqueting, Clubs, Entertainment

- Not available

Bedrooms

- There are 4 bedrooms on the first floor and another four bedrooms on the second floor
- All bedrooms are fully carpeted
- All bedrooms are en-suite which consists of a shower, WC and hand basin
- Tea and coffee facilities are provided
- All of our beds are made with duvets and our pillows are all synthetic
- All rooms also included a direct-dial telephone, television and WI-FI internet access
- There are wardrobes, sets of drawers and chairs in each bedroom
- Emergency procedure information is located on the wall of each room

Bathroom, Shower-room & WC [En-suite or Shared]

- There is a shared bathroom on the first floor that includes a bath, WC and hand basin

Additional Information

- There are fire extinguishers located in the entrance hall way near the door, and in the dining room, as well as another on the first and second floor near the fire exits
- In the event of a fire a loud alarm will ring, please advise us in advance of any hearing difficulties that may prevent you from hearing this
- The building can be evacuated via the door at the base of the guest stairs or the patio doors in the dining room. There are also doors leading to a fire escape on the first and second floors at the rear of the building. In an emergency there is also an exit at the end of our kitchen
- we do not permit smoking anywhere in the building, however you can smoke outside at the front, sand buckets provided
- we are happy to cater for any dietary requirements, please make us aware of these before your arrival

Contact Information

- Address: The Oakroyd, 133 Park Road, Hartlepool, TS26 9HT
- Telephone: (01429) 864361
- Fax: (01429) 890535
- Email: mandyoakroydhotel@hotmail.com
- Website: www.theoakroyd.co.uk
- Local accessible taxi numbers: Hudson (01429) 233777

We welcome your feedback to help us continuously improve if you have any comments please phone or email

Thank you for considering us for your stay in Hartlepool